

**IN THE UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF GEORGIA  
ATLANTA DIVISION**

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Morris Parks,

Case No.:

Plaintiff,

v.

**COMPLAINT  
WITH JURY TRIAL  
DEMAND**

Nationwide Recovery Services, Inc.

Defendants.

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**PRELIMINARY STATEMENT**

This action for damages is based on Defendant's frequent and unauthorized calls to Plaintiff's cellular telephone to collect a debt. Plaintiff seeks monetary relief based on Defendant's violations of the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 *et seq.*, and the Telephone Consumer Protection Act ("TCPA"), 27 U.S.C. § 227.

**PARTIES**

1. Plaintiff, Morris Parks, is natural person who resides in Fulton County, Georgia.
2. Plaintiff is allegedly obligated to pay a debt and is therefore a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).

3. Plaintiff is the subscriber for the cellular telephone with the number 678-\*\*\*-2312.
4. Defendant, Nationwide Recovery Services, Inc. (hereinafter “Nationwide Recovery”) is a Tennessee corporation doing business in Georgia.
5. Defendant uses interstate commerce or mail in business the principal purpose of which is the collection of any debts and/or regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another and is therefore a “debt collector” as that term is defined by 15 U.S.C. § 1692a(6).

### **JURISDICTION AND VENUE**

6. Because this case arises under the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., jurisdiction of this Court arises under 28 U.S.C. § 1331, and supplemental jurisdiction for state law claims arises under 28 U.S.C. § 1367.
7. Venue is proper in this Court because a substantial part of the claim arose in Georgia, and all Defendants “reside” in Georgia, as that term is used in 28 U.S.C. § 1391.

### **FACTUAL ALLEGATIONS**

8. In or about November, 2014, Plaintiff began receiving calls on his cellular telephone, phone number 678-\*\*\*-2312, from Defendant seeking to collect a debt allegedly owed by Plaintiff to a third party.
9. Plaintiff received twelve similar calls, all seeking collection of the aforementioned alleged debt.
10. When he answered calls from Defendant, he heard pauses and/or clicks at the beginning of the calls and before the caller began speaking.
11. Upon information and belief, Defendant used an autodialer and or other predictive dialing equipment to make its calls to Plaintiff.
12. Callers on behalf of Defendant stated during the course of one or more calls that the calls were for the purpose of debt collection.
13. Defendant was not the original creditor on the alleged debt that was the subject of the phone calls. Rather, upon information and belief, Defendant had acquired the alleged debt from the original creditor for the purpose of collection.
14. Plaintiff never provided consent, either to the original creditor or to Defendant to be contacted on his cell phone.

15. To the extent Plaintiff provided consent for Defendant to call him on his cell phone, Plaintiff explicitly revoked that consent no later than November 26, 2014.
16. Subsequent to his revocation of consent, Plaintiff did not provide additional consent for Defendant to contact him.
17. Defendant's calls to Plaintiff had no emergency purpose.
18. Upon information and belief, frequent, authorized phone calls are Defendant's modus operandi for debt collection.
19. Defendant used multiple outgoing phone numbers to contact Plaintiff, making it impossible for Plaintiff to block and/or avoid the calls. Moreover, Plaintiff was unable to avoid or escape the Defendant's repetitive calls. Even attempts to "block" the calls still resulted in brief "rings" and other alerts to Plaintiff's phone.
20. Plaintiff carries his cell phone at most times to be accessible to his family, friends and work-place. Calls from Defendant have interrupted and interfered with Plaintiff's daily life, including activities of daily living, interactions with family and friends and work activity.

21. Defendant knew or should have known that it did not have Plaintiff's consent to receive its calls at all. Its repeated calls were therefore willful violations.
22. As a result of Defendant's willful, knowing, and/or negligent actions, Plaintiff is eligible for statutory damages.
23. Defendant took its actions or omissions in furtherance of its efforts to collect a debt from Plaintiff.
24. After receiving express instructions from the Plaintiff to cease calling his cell phone, Defendant continued to do so in an effort to harass, intimidate and cause emotional and financial damage to the Plaintiff in violation of 15 USC §§1692c and 1692d.
25. The Defendant's communications to the Plaintiff were deceptive in that it attempted to obscure its identity by using multiple telephone exchanges when calling Plaintiff in violation of 15 USC §§1692e.
26. Defendant's conduct has implications for the consuming public in general and potential negative impact on the consumer marketplace.
27. As a result of Defendant's actions, Plaintiff is eligible for statutory damages.

28. Also as a result of Defendant's actions, Plaintiff suffered actual damages, including the consumption of "minutes" as proscribed in his cellular service plan that has the end result of the Plaintiff paying for the calls initiated by the Defendant. Moreover, the Plaintiff experienced and emotional distress including frustration and anxiety as a result of trying to manage the persistent calls. This adversely affected Plaintiff's interpersonal relationships and peace of mind.

**TRIAL BY JURY**

29. Plaintiff is entitled to and hereby requests a trial by jury.

**CAUSES OF ACTION**

**COUNT I**

**VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT  
15 U.S.C. § 1692 *et seq.***

30. Plaintiff incorporates by reference all preceding paragraphs as though fully stated herein.
31. Defendant made repeated, unauthorized calls to Plaintiff's cell phone, amounting to harassment, in violation of 15 U.S.C. § 1692d and unfair collection practice, in violation of 15 U.S.C. § 1692f.
32. Defendant's actions were in an effort to collect a debt.

33. As a result of Defendant's violations of the FDCPA, Plaintiff has suffered actual damages in the form of emotional distress. Plaintiff is therefore entitled to recover actual damages under 15 U.S.C. § 1692k.
34. Under 15 U.S.C. § 1692k, Plaintiff is also entitled to recover from Defendant \$1,000 in statutory damages and reasonable attorney's fees and costs.

## **COUNT II**

### **VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT 47 U.S.C. §§ 227(b)(1)(A)(iii)**

35. Plaintiff incorporates by reference all preceding paragraphs as though fully stated herein.
36. Defendant willfully and/or negligently violated 47 U.S.C. § 227(b)(1)(A)(iii) by making repeated phone calls to Plaintiff's cellular telephone, without permission or emergency purpose and using an autodialer and or predictive dialing equipment.
37. As a result of Defendant's violations of § 227(b)(1)(A)(iii), Plaintiff is entitled to recover statutory damages pursuant to 47 U.S.C. § 227(b)(3)(B).

38. Defendant's actions were willful and/or knowing, rendering it liable for punitive damages and/or statutory damages pursuant to 47 U.S.C. § 227(b)(3).

**WHEREFORE, Plaintiff prays that judgment be entered against these Defendants for:**

- a.) Punitive and/or statutory damages pursuant to 47 U.S.C. § 227(b)(3) for each non-consensual phone call;
- b.) Plaintiff's actual damages;
- c.) Statutory damages against pursuant to 15 U.S.C. § 1692k;
- d.) Reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k; and
- e.) Such other and further relief as may be just and proper.

Respectfully submitted this 17<sup>th</sup> day of March, 2016.

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